# A Brief History of Observability, and What to expect Next

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Percona University, Milan May 2025 Like this image, we really didn't know what was going on



# From Logs to Insights: A Shaky Start



### Let's increase verbosity

```
# User@Host: macko[macko] @ localhost []
# Thread id: 4
# Query_time: 0.503016 Lock_time: 0.000048 Rows_sent: 56 Rows_examined: 1113
# QC_Hit: No Full_scan: No Full_join: No Tmp_table: Yes Disk_tmp_table: No
# Filesort: Yes Disk_filesort: No Merge_passes: 0
  InnoDB_IO_r_ops: 19 InnoDB_IO_r_bytes: 311296 InnoDB_IO_r_wait: 0.382176
  InnoDB_rec_lock_wait: 0.000000 InnoDB_queue_wait: 0.067538
  InnoDB_pages_distinct: 20
SET timestamp=1193841780;
SELECT DISTINCT c from sbtest where id between 501895 and 502895 order by c
```

## Too Many Tools, Too Little Clarity

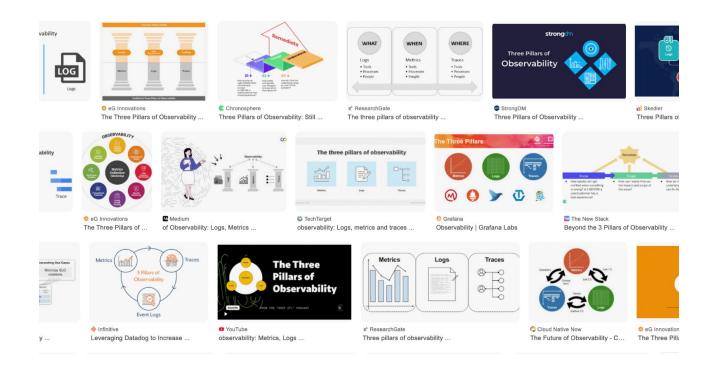




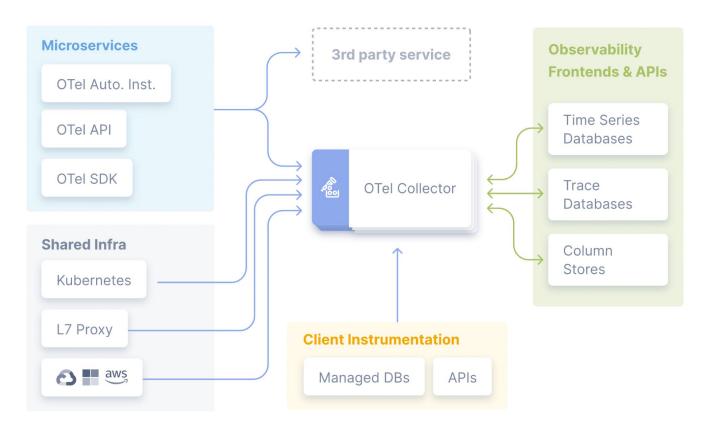




### Let's organise our sources

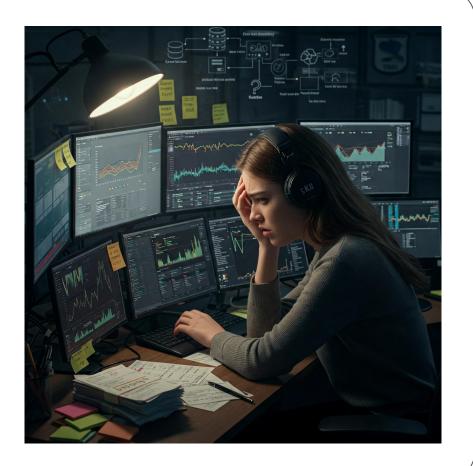


#### Let's standardise



OpenTelemetry Authors | Docs CC BY 4.0

# Expensive Doesn't Always Mean Effective



#### The Cost-Satisfaction Paradox

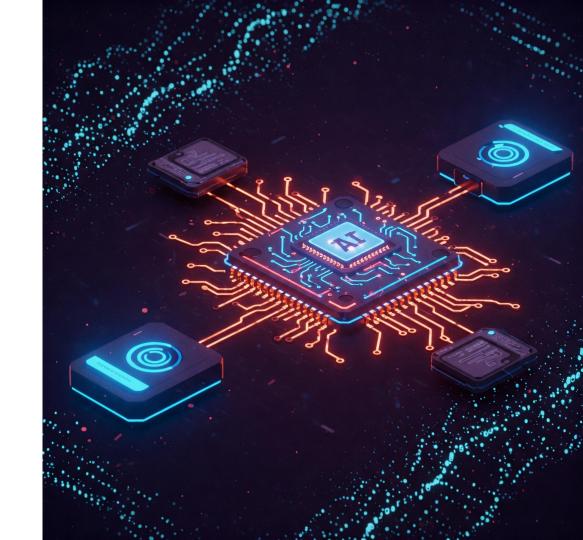
74% of companies struggle to achieve true observability despite substantial financial commitments, while developers report spending over 57% of their time troubleshooting instead of innovating, leading to widespread burnout and job dissatisfaction

https://techxmedia.com/en/developers-distracted-by-firefighting-full-stack-observability-urged/https://www.mezmo.com/newsroom/logdna-research-shows-74-of-companies-fail-to-achieve-true-observability

#### QRISK3: 10-Year Cardiovascular Risk Tool

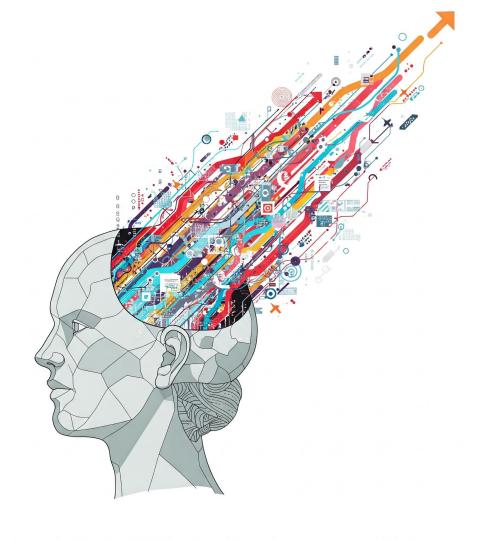
- Purpose: Estimates 10-year risk of heart attack or stroke (UK adults)
- Inputs: Age, sex, cholesterol, blood pressure, smoking, diabetes, ethnicity, kidney disease, rheumatoid arthritis, mental illness, and more
- Strengths:
  - More comprehensive than older models
  - High accuracy (AUC 0.82-0.88)
  - Identifies high-risk patients for targeted prevention
- Use: Guides decisions on statins, lifestyle changes, and other interventions

Observability with Intelligence



Hybrid Observability is the New Normal





## Observability Mindset Shift

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Less Data, More Meaning: Seek insight, not just information.

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Stop Overpaying: Expensive doesn't always mean effective results.

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Prepare for Intelligence: Tools should anticipate, not just report.

### /fortxun/caza-otel-ai-processor

#### **Features**

- Error Classification: Automatically categorize errors, identify affected systems, and suggest owners
- Smart Sampling: Reduce data volume while retaining important telemetry through content-aware sampling
- Entity Extraction: Identify services, dependencies, and operations from telemetry data

#### Benefits

- Reduce storage costs by 30-50% through intelligent sampling
- Improve incident response time with automatic error classification
- Enhance signal-to-noise ratio in telemetry data

#### Thanks!

https://www.linkedin.com/in/efortune/ https://github.com/fortxun/caza-otel-ai-processor